

## **Satellite Conference Programme**

# **From Refugee to Citizen-Integration: Policies and Actions of Cultural Institutions**

### **Day One - August 16<sup>th</sup> Wednesday**

- 13:00 – 13:30 Registration
- 13:30 – 13:45 Welcome & Introductions

**Adjoa K. Boateng** | Head of Reference Services at the British Library, London, UK  
Information Coordinator, Library Services to Multicultural Populations

- 13:45 – 14:45 Keynote Speaker:

**Anne Barckow** | Head of Department of Intercultural Services, Languages and Education at  
Bücherhallen Hamburg, Hamburg

- **Opening the library's doors to refugees. Why it is worth having a look beyond one's own nose!**

- Coffee/Tea Break

- 15:00 – 15:30 First Speaker:

**Anna Åkerberg** | Developer libraries, Kultur Skåne

- **Welcome to Skåne: a holistic and health promoting integration platform including libraries**

- 15:30 – 16:00 Second Speaker:

**Karen E. Fisher** | Professor at the Information School, and Adjunct Professor in the Communication  
Department at the University of Washington

- **Library Caravans and Ideas Boxes at Za'atari Camp, Jordan**

- 16:00-16:45 Panel Discussion, Questions and Answers

Facilitated by **Stephen Stratton** | Librarian & Head of Collection Management and Technical Services,  
Broome Library CSU Channel Islands, United States

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### **Day Two - August 17<sup>th</sup> Thursday**

- 09:15 - 09:45 First Speaker

**Daniela Greeb** | Director of the Institute for Relational Politics, São Paulo , Brazil

**Vanessa Labigalini** | Director of the Institute for Relational Politics, São Paulo , Brazil

- **Citizen action for refugees in Brazilian Libraries**

- 09:45-10:15 Second Speaker:

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**Paz Zavala** | Coordinadora Programa Bibliotecas para Tu Acción Ciudadana Fundación Democracia y Desarrollo Santiago, Chile

- **Proyecto “Vecino Migrante” del Programa Bibliotecas para Tu Acción Ciudadana: Desarrollo deservicios para la inclusion de la comunidad migrante en la Biblioteca Pública de Recoleta, Chile.**

• Coffee/Tea Break

• 10:30-11:00 Third Speaker:

**Dr Benedicta Obodoruku**, BSc, MA, PhD | Long Island University-Post Campus, Palmer School of Library and Information Science and Political Science Department

- **Multiculturalism of Tanzanian’s Refugees in the Information Society and the United Nations High Commissioner for Refugees (UNHCR)from NY about Tanzania**

• 11:00-11:45 Panel Discussion, Questions and Answers

Facilitated by **Stephen E. Stratton** | Librarian & Head of Collection Management and Technical Services, Broome Library CSU Channel Islands, United States

• 12:00 – 13:00 Lunch

• 13:00 -14:15 Round table Discussions:

- **How do libraries and other cultural institutions support refugees**
- **Facilitating the Journey from a refugee to a citizen**
- **Best practices and knowledge sharing of inclusion, multicultural practices**
- **Services provided by cultural institutions that have been successful**
- **Library leadership in the area of service to immigrants**

• 14:15 -14:30 Summary and Conclusions from Discussions

• 14:30 -15:30 Closing Keynote Speaker:

**Dr. Filiz Keser Aschenberger** | Post-Doctoral Researcher, Danube University Krems – University for Continuing Education

- **Libraries as Intercultural Learning Spaces: Setting up an e-Learning Platform for Minor Refugees in Public Libraries.**

• 15:30 - 16:00 Thank you and Section acknowledgements

**Jack Hang-tat Leong** | Director, University of Toronto Libraries, Canada  
Section Chair, Library Services to Multicultural Populations

• 16:00 - 20:00 Offsite Social and Networking

**Location: tbc**